Cellular Services

ITS Cellular Services supports cellular services for all faculty and staff at the University of Connecticut. All cellular service purchases must meet University criteria and must go through ITS Cellular Services.

Criteria

In order to obtain a University provided communication device, you must meet at least three of the following criteria:

- Engage in business related travel at least 50% of your normal work schedule or designated as an emergency or critical contact for the department.
- You are required to have frequent access with the public, faculty, staff or students.
- Your position/role requires you perform business in the field which prohibits you from having access to a landline.
- You are designated as a first responder or a critical employee.
- You are required to be accessible outside of scheduled or normal business hours.

Vendors

The following cellular carriers are those with which the University has negotiated contracts. Click on the cellular vendor to view voice plans, data plans, features, international services, etc.

- AT&T
- Sprint
- Verizon

Types of Services

Please review the Types of Services available prior to completing a request for cellular service.

Support and Configuration

- Connect to UConn Secure
- Setup Office 365 email on mobile devices

Related Pages

- Services Available via UConn Cellular Services
- Obtaining a University-Provided Cellular Device
- Pricing for AT&T via ITS Cellular Services
- Pricing for Sprint via ITS Cellular Services
- Pricing for Verizon via ITS Cellular Services
- Installing G-Suite Apps on Smartphones
- Taking a Screenshot on a Mobile Phone
- Finding the IP Address for an iOS Device
- Finding the IP Address on an Android Device
- Surplusing Non-working, Used, or Old University-Issued Cellular Devices
- Reporting a Lost or Stolen University-Issued Cellular Device