Setting Up a Tablet for 2FA

Faculty, staff, and students enrolling in the two-factor authentication (2FA) service can choose to designate a tablet as a second factor. A second factor is a device that you own that will be linked to your NetID. This article explains how to add a tablet to the 2FA service.

These directions are for adding your first 2FA device. If you already have added a device to the service, please see the directions Add a Backup Device.

How to add a tablet

1. Go to https://netid.uconn.edu/tools/duo/ and login with your NetID and NetID password.
2. Click Here for the first time? Turn on 2FA if you wish to add a device and select the services you wish to protect with 2FA. You can also click Add & Manage Devices if you want to add or manage a device but not enable/disable services.
3. The “Start Setup” page will appear (screenshot below). Click Start setup.
4. Select the radio button beside Tablet. Click Continue.

For IOS and Android tablets, you will be prompted to install the Duo Mobile app. The service will provide instructions on how to get and install the appropriate app for the tablet selected. Proceed to step 6 once you have installed the app on your tablet.

5. Select the radio button beside the type of tablet you are adding. Click Continue.

6. For IOS and Android tablets, you will be prompted to install the Duo Mobile app. The service will provide instructions on how to get and install the appropriate app for the tablet selected. Proceed to step 6 once you have installed the app on your tablet.
7. Click I have Duo mobile installed.
8. Next you will activate Duo Mobile for your tablet. You can do this two ways:
   a. You can scan the onscreen QR code (with the Duo mobile app open, point the camera on your tablet at your screen)
   b. Have an activation link emailed to you. Click Or, have an activation link emailed to you instead.
9. Click Continue once you complete either activation option.

10. The process is complete. You have successfully added a secondary device.

Enabling 2FA

If you clicked Here for the first time? Turn on 2FA, you will be taken through the process of enabling 2FA on services.

1. You will prompted to login with your registered secondary device.
2. After logging in with your secondary device, you will be taken to the Manage Two-Factor Authentication Services screen. You can enable and disable 2FA by clicking on the sliders. Once you have made your selection, you have successfully turned on 2FA.

Related Articles

- Reactivating the Duo Mobile App with New Phone (Same Phone Number)
- Authentication Method Overview
- Generating an Alternative Passcode for Forgotten/Lost Devices
- Logging In with 2FA
- Authenticating Using a Passcode