Information Technology Knowledge Base
Find answers to your UConn IT questions

Announcement: Due to a security vulnerability, the SSH Gateway has been discontinued. As an alternative, use the VPN for remote access.

Featured Topics
• Remote Access
• Setting up NetID Password Recovery Options
• Setting up Your UConn Student Gmail Account
• Setting Up Office 365 Email on Mobile Devices

Need more help?
The ITS Help Center provides tech support for UConn's faculty, staff, and students.
• Call: 860-486-4357
• Email: techsupport@uconn.edu
• Chat: https://techsupport.uconn.edu/

Contribute to the KB
UConn IT professionals are welcome to create support articles for the KB that will benefit our community.
Create KB Article
Note: All contributions are subject to review.

ITS is debuting this new resource for our community. We are in the process of growing our collection of articles and refining the material available. If you have suggestions for articles or improvements, contact us at ITKB@uconn.edu.