Announcement: There is a reported issue with the Pulse Secure VPN client and the recently released Mac OS 10.15 (Catalina) update. You may need to uninstall, reboot, and reinstall the Pulse Secure VPN.

Featured Topics

- Remote Access
- Setting up NetID Password Recovery Options
- Setting up Your UConn Student Gmail Account
- Setting Up Office 365 Email on Mobile Devices

Need more help?

The ITS Help Center provides tech support for UConn's faculty, staff, and students.

- Call: 860-486-4357
- Email: techsupport@uconn.edu
- Chat: techsupport.uconn.edu

Contribute to the KB

UConn IT professionals are welcome to create support articles for the KB that will benefit our community.

Create KB Article

Note: All contributions are subject to review.

ITS is debuting this new resource for our community. We are in the process of growing our collection of articles and refining the material available. If you have suggestions for articles or improvements, contact us at ITKB@uconn.edu.