Information Technology Knowledge Base
Find answers to your UConn IT questions

**Announcement:** There is a reported issue with the Pulse Secure VPN client and the recently released Mac OS 10.15 (Catalina) update. You may need to uninstall, reboot, and reinstall the Pulse Secure VPN.

**Featured Topics**

- Microsoft Teams
- Remote Access
- Setting up NetID Password Recovery Options
- Setting up Your UConn Student Gmail Account

**Need more help?**

Contact the ITS Technology Support Center

- **Call:** 860-486-4357
- **Email:** techsupport@uconn.edu
- **Chat:** techsupport.uconn.edu

**Contribute to the KB**

UConn IT professionals are welcome to create support articles for the KB that will benefit our community.

Create KB Article

Note: All contributions are subject to review.

ITS is debuting this new resource for our community. We are in the process of growing our collection of articles and refining the material available. If you have suggestions for articles or improvements, contact us at ITKB@uconn.edu.