Support for Blackboard Collaborate Ultra

This section is for faculty, students, and staff seeking further support and information regarding Blackboard Collaborate Ultra.

Ultra Support for Instructors/Moderators

General Reference
- Getting Started
- Browser Support
- Audio/Video Set Up
- Add A Profile Picture
- Schedule A Session
- Calling Into A Session
- Using The Tools
- Record Sessions
- Share Content, Applications, Whiteboard, and More

Videos
- Getting Started With Ultra

Ultra Support for Students/Participants

General Reference
- Getting Started
- Browser Support
- Audio/Video Set Up
- Add A Profile Picture
- Calling Into A Session
- Using The Tools
- Session Best Practices

Videos
- Collaborating With Ultra

You can find additional Instructor/Moderator and Student/Participant training materials on the Blackboard website.

Related Articles
- Tools and Features
- Blackboard Collaborate
- Blackboard IM (BbIM)
- General Support
- Instructor Support
- Options for Mobile Apps
- Student Support