**Information Technology Knowledge Base**

Find answers to your UConn IT questions

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**Featured Topics**

- Setting up NetID Password Recovery Options
- Manually Encrypting a Windows computer with MBAM 2.5 SP1
- Microsoft Teams
- Remote Access

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**Announcement:** IT professionals can find instructions on manually encrypting Windows computers and installing the hotfix that repairs the MBAM agent.

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**Need more help?**

Contact the ITS Technology Support Center

- **Call:** 860-486-4357
- **Email:** techsupport@uconn.edu
- **Chat:** techsupport.uconn.edu

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**Contribute to the KB**

UConn IT professionals are welcome to create support articles for the KB that will benefit our community.

Create KB Article

Note: All contributions are subject to review.

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*ITS is debuting this new resource for our community. We are in the process of growing our collection of articles and refining the material available. If you have suggestions for articles or improvements, contact us at ITKB@uconn.edu.*