Forms and Trouble Tickets for Cellular and Landline Phones

This article is for students, faculty and staff who wish to alter information, troubleshoot issues, or request voicemail service for their landline phone.

Forms

**Phone Request Form**
This form can be used to add, disconnect, change, or move a landline phone.
You can access this form [here](#).

**KFS Account/ Subscriber Name Change Form**
This form can be used to change the payment code applied to a landline phone or change the name of the subscriber who has the landline phone.
You can access this form [here](#).

**Other Form**
This form should be used for any circumstances regarding your landline phone that do not apply to the two forms previously explained.
You can access this form [here](#).

**Campus Dorm Room Voicemail Request Form**
This form should be used by students to request voicemail for their dorm room landline phones. This service is provided free of charge.
You can access this form [here](#).

**Disconnect Cellular Service Form**
This form should be used by faculty or staff who wish to return a working University-issued cellular phone after it has been used, or to return a cellular phone that is non-Working or old.
You can access this form [here](#).

Trouble Tickets

**Faculty and Staff Landline Phone Trouble Ticket**
This form enables faculty and staff to report issues with their landline phones.
You can access this form [here](#).

**Student Landline Phone Trouble Ticket**
This form enables students to report issues with their landline phones.
You can access this form [here](#).

- Restoring HuskyCT Content from Prior Semesters
- Requesting Microphones for Classroom Use
- Adding Remote Viewers to Your Class or Conference and Allowing Interaction
- Setting up NetID Password Recovery Options
- Changing or Resetting a Google Password