Information Technology Knowledge Base
Find answers to your UConn IT questions

Featured Topics
• Setting up NetID Password Recovery Options
• Manually Encrypting a Windows computer with MBAM 2.5 SP1
• Microsoft Teams
• Remote Access

Need more help?
Contact the ITS Technology Support Center
• Call: 860-486-4357
• Email: techsupport@uconn.edu
• Chat: techsupport.uconn.edu

Contribute to the KB
UConn IT professionals are welcome to create support articles for the KB that will benefit our community.
Create KB Article
Note: All contributions are subject to review.

Announcement: IT professionals can find instructions on manually encrypting Windows computers and installing the hotfix that repairs the MBAM agent.

ITS is debuting this new resource for our community. We are in the process of growing our collection of articles and refining the material available. If you have suggestions for articles or improvements, contact us at ITKB@uconn.edu.