# Desktop Support

ITS Desktop Support provides support to faculty and staff for their university-owned devices. Below are topics related to this support.

## Windows 10
- Activating the Windows Operating System
- Archiving Gmail Emails on Windows
- Comprehensive Bluescreen Troubleshooting Guide
- Compressing Files in Windows
- How to install Office on a University Managed Computer
- Installing Adobe Reader on Windows
- Installing Java on Windows
- Installing MBAM 2.5 May 2019 Hotfix & Confirming Encryption Key in MBAM
- Installing the Windows Operating System
- Managing Updates in Windows
- Manually Encrypting a Windows computer with MBAM 2.5 SP1
- Problems with Windows Product Key
- Setting a User Password in Windows
- Taking a Screenshot on a Windows Computer
- Understanding the Registry on Windows
- Uninstalling Adobe Flash Player on Windows
- Uninstalling Java on Windows
- Using Adobe Reader on Windows

## Mac
- Adding and Removing Applications in macOS / OS X
- Adding a Shared Mailbox on Outlook for Mac
- Archiving Gmail Emails on Mac
- Changing a User Password in macOS / OS X
- Checking Mac System Information
- Compressing Files in macOS / OS X
- Configuring Data Backup in macOS / OS X
- Connecting a MacBook/Air/Pro to an External Display
- Connecting to Audio and Projector with an Apple MacBook via HDMI
- Enabling a Firewall in macOS / OS X
- Installing Adobe Reader on Mac
- Installing Avira Antivirus on Mac
- Installing Java on Mac
- Installing Microsoft Office 2016 for Mac Using a Microsoft Live Account
- Installing Updates in macOS / OS X
- Setting up Mac-to-Mac Screen Sharing
- Setting Up Siri in macOS Sierra and later
- Taking a Screenshot on Mac
- The Computer I Want to Screen Share with is Not Visible
- Uninstalling Adobe Flash Player on Mac
- Uninstalling Java on Mac
- Uninstalling Microsoft Office for Mac
- Using Adobe Reader on Mac
- Using Applications on macOS
- Using Migration Assistant in Mac OSX
- Using System Report on Mac

## Linux
- Red Hat Enterprise Linux
- Ubuntu

## Miscellaneous
- Windows 7 Support
- Clearing the Cache in Web Browsers
- Installing Adobe Flash Player
- Enabling Private Browsing in Web Browsers
- How to find the Computer Name