Content and Style Guidelines

When readers visit the IT Knowledge Base (KB), we want them to be able to quickly skim consistent, concise, and useful content. This collection of resources is intended to give contributors the information they need to create effective articles that follow the KB styles.

This section of the resource guide contains guidelines for the content and style of our articles:

- What are Parent and Child Pages?
- Adding the "With Parent" Filter in the Content By Label Macro
- Guidelines for Using Images
- Knowledge Base Style Guide
- Labeling Guide
- Macros: Understanding and Inserting Dynamic Content
- Navigating the Confluence Editing Window
- Types of Knowledge Base Articles

For information regarding how to create articles, please visit Creating Articles.