Windows 7 Support

Microsoft will end support of Windows 7 on January 14th, 2020. On Jan. 14, 2020 Microsoft will discontinue support for the Windows 7 Operating System. Without security, patches these systems will be easy targets for hackers, malware, and viruses. ITS will not support any software or operating system that is not supported by its vendor. Therefore, ITS is actively working on retiring all University Windows 7 systems.

In February ITS had more than 600 Windows 7 computers in use on University Systems. ITS has been targeting Windows 7 systems for upgrade or replacement. As of July 2019 there are less than 300 Windows 7 systems remaining.

Options

Upgrade your machine’s operating system:

- If the computer is managed by your departmental IT, submit a request through your internal process.
- For university-managed computers, contact the Technology Support Center.
- For non-managed and/or personal computers, purchase a newer operating system and follow the instructions to install it on your computer.

Purchase a new computer:

- New computers will come with the latest version of Windows

Request an exception:

- Exceptions are allowed only if the system cannot be upgraded and supports a critical function.
- Exempt systems cannot be connected to the network after January 14th, 2020.
- To request an exception analysis please contact ITS (link to Service IT?).