Resetting Your Outlook Desktop Client or Office 365 Web Access Password

Faculty, staff, students and student employees log in to Office 365 Web Access accounts using their UConn email address and NetID password. The password can be reset using these steps.

Resetting the Outlook Desktop Client or Office 365 Web Access Password for Faculty and Student Accounts

- The email Office 365 Web Access password is the same as your NetID password.
- You can reset your password by going to netid.uconn.edu and clicking Reset under "Reset Forgotten Password", as long as you have at least one Password Recovery Option set up.

If you are trying to reset your password and you do not have Password Recovery Options set up, please contact the ITS Help Center.

Resetting the Outlook Desktop Client or Office 365 Web Access Password for Student Worker Accounts

Student Worker Exchange account passwords are independent of a student's NetID and Google email passwords. The password can be changed by substituting their Student Worker ID (student#### or NetIDwork) in place of their NetID when logging in at netid.uconn.edu.

If you need to reset a forgotten Student Worker password, you can contact the ITS Help Center. The Help Center will reset your Student Worker account, which no longer requires permission from a supervisor.

Note
You log in to Outlook accounts using either Office 365 Web Access or through the Outlook desktop application.

Related Articles

- Configuring Mail Clients Using IMAP for Office 365 Mailboxes
- Setting Up Office 365 Email on Mobile Devices
- Using Email Encryption for Office 365
- Protecting Your Office 365 Information
- Book a Meeting Room or Location in Outlook