Troubleshooting LockDown Browser

This section is for students who are experiencing technical issues with LockDown Browser, and are seeking information regarding how to solve them.

LockDown Browser is a custom browser that locks down an exam environment within HuskyCT. When LockDown Browser is used during an online exam, students are, by design, unable to navigate to other URLs, switch applications, take screenshots, copy questions or print. Instant messaging and email applications are also disabled. Students taking exams in LockDown Browser may encounter issues installing or executing the application. The articles in this section cover some of the most commonly reported issues within LockDown Browser, along with respective causes, and resolutions. However, many professors may not consider last-minute technical issues to be an acceptable excuse for missing an exam, so if the deadline for an exam is imminent and you are experiencing issues, you are advised to locate another computer with LockDown Browser, as soon as possible.

The minimum system requirements for using LockDown browser are available on the Respondus website.

Related Pages

- LockDown Browser Error: "There is a problem with the settings for this exam."
- LockDown Browser Issue: Continually Prompting for a Password
- LockDown Browser Issue: Displaying the HuskyCT Login Page
- LockDown Browser Issue: Opening LockDown Browser